

Refund Policy

Thanks for purchasing our recovery products at aasacramento.org operated by the Central California Fellowship of Alcoholics Anonymous (CCFAA).

Due to the nature of our organization and products we sell, literature purchases are not eligible for a refund.

If our products or books arrived damaged or if your shipment contains books that are misprinted, please contact us right away and we will be happy to send free replacements.

For any other items to be eligible for a refund, you have to return the item you have purchased to us within 14 calendar days of the purchase. The item must be in its original condition. Contact our Central Office Book Store if you have questions.

After we receive your item, our team will inspect it and process your refund. The money will be refunded using the original payment method for the purchase. For credit card payments, it may take 5 to 10 business days for a refund to show up on your credit card statement.

If anything is unclear or you have more questions, feel free to contact our Book Store at 916-454-1771 or email salesassistant@aasacramento.org.