

**Central California Fellowship of A.A. - 2023 Survey**

We would like your opinion and hope your Fellowship, Group, or Meeting would take the time to express it. The following are some general questions that can help us Central California Fellowship of A.A. (CCFAA) serve you better. This should only take a few minutes---perhaps at your next business meeting, this can be done. We would like to hear from you by March 31, 2023. We will publish our findings as soon as possible after May 1st, 2023. **Please only one submission per Fellowship, Group, or Meeting.**

Thanks for your interest in our Central California Fellowship of A.A. (CCFAA) and for taking the time to complete this survey.

1. Group Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Group Representative Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. We may need to follow up on some items. If you are comfortable providing, what is your best Group email?

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1. Does your group know where the CCFAA office is located?

Yes  No

1. Has anyone from your group visited the CCFAA office in the past year?

Yes  No

1. Does your group know that CCFAA provides services such as discounted Group Insurance, Flyer Mailings, Annual Picnics, and Speaker Events?

Yes  No

1. Do you believe the CCFAA serves all Groups in the Greater Sacramento Area of diverse backgrounds?

Yes  No

If you just responded that your group believes the CCFAA does ***NOT*** serve all Groups in the Greater Sacramento Area of diverse backgrounds.

We very much appreciate your comments.

Would you kindly offer up a comment of any length that we may use as constructive feedback?

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1. Would your group like to have more information on how to get involved with CCFAA?

Yes  No

1. Does your group send a representative to the monthly Delegates’ meeting?

Yes  No

If you responded that your group does send Representatives to the CCF Delegates Meeting, would you please confirm their contact Name & Email information?

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1. Does your group know that CCFAA has a website? ***https://aasacramento.org/***

Yes  No

1. Has anyone from your group used the 12-step meeting guide on the CCFAA website? **https://aasacramento.org/meetings/**

Yes  No

1. Has anyone from your group ordered literature online through the CCFAA’s webstore? **https://aasacramento.org/store/**

Yes  No

1. Does your group know that our Book Store is open on Saturdays 10am to 2pm?

Yes  No

1. Does your group encourage its members to volunteer for service commitments with CCFAA?

(Example: Picnic, help in office, take 12-step calls, phone service, hotline etc.)

Yes  No

1. Has anyone in your group ever called our AA Hotline for help or information at (916) 454-1100?

Yes  No

1. Are our volunteers at the office doing a good job answering the CCFAA phones at (916) 454-1771?

Yes  No

If you just responded that your group believes the CCFAA does ***NOT*** do a good job answering the phones.

We very much appreciate your comments.

Would you kindly offer up a comment of any length that we may use as constructive feedback?

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1. Is your group receiving its copy of our monthly newsletter, By the Way?

Yes  No

1. Does your group feel the CCFAA is fulfilling its purpose, to aid the AA groups in the greater Sacramento area to carry the message of Alcoholics Anonymous?

Yes  No

You may have responded that your group believes the CCFAA does ***NOT*** do a good job fulfilling its purpose.

We very much appreciate your comments.

Would you kindly offer up a comment of any length that we can use as constructive feedback?

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1. Would your group like to have more information on how to get involved with CCFAA?

Yes  No

1. You may have previously responded that you'd like to learn more about CCFAA.

Please take a moment and choose what areas to which we can provide additional information.

More information on how to - Get involved with our CCFAA Intergroup

More information on how to - Send a representative to monthly CCFAA Delegate Meetings.

More information on how to - Encourage members to volunteer for service commitments   
 with CCFAA? (12-step calls, phone service, etc.)

Yes, we'd like a copy of our monthly newsletter, By the Way.

1. How can Central Office improve its current services?

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1. What services would you like to see Central Office include?

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1. So that CCFAA can follow up with your information request, what is the best Group contact email?

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**Thanks for helping our Central California Fellowship serve you more effectively.**

Please complete and return to:

CCFAA Central Office

9960 Business Park Dr # 110, Sacramento, CA 95827 **https://aasacramento.org**

Email: **centraloffice@aasacramento.org**

Office: (916) 454-1771

Hotline: (916) 454-1100

Office Hours: Monday through Friday 9am to 5pm

Bookstore Hours: Monday through Friday 9am to 5pm

Saturday 10am to 2pm