

# CCFAA Central Office FINAL - 2023 Survey Responses Document



	# of Group Responses	
	Percentage	Response
Does your group know where the CCFAA office is located?	94.00%	Yes
Has anyone from your group visited the CCFAA office in the past year?	92.00%	Yes
Does your group know that CCFAA provides services such as discounted Group Insurance, Flyer Mailings, Annual Picnics and Speaker Events?	100.00%	Yes
Do you believe the CCFAA serves all Groups in the Greater Sacramento Area of diverse backgrounds?	92.00%	Yes
Would your group like to have more information on how to get involved with our CCFAA?	30.00%	Yes
Does your group send a representative to the monthly Delegates meeting?	98.00%	Yes
You just responded that your group does send Representative to the CCF Delegates Meeting. Would you please confirm their contact Name & Email information?	94.00%	Confirmed Contact Info
Does your group know that CCFAA has a website? <a href="https://aasacramento.org/">https://aasacramento.org/</a>	98.00%	Yes
Has anyone from your group used the 12-step meeting guide on the CCFAA website? <a href="https://aasacramento.org/meetings/">https://aasacramento.org/meetings/</a>	90.00%	Yes
Has anyone from your group ordered literature online through the CCFAA's webstore? <a href="https://aasacramento.org/store/">https://aasacramento.org/store/</a>	74.00%	Yes
Does your group know that our Book Store is open on Saturdays 10am to 2pm?	98.00%	Yes
Does your group encourage its members to volunteer for service commitments with CCFAA? (Example: Picnic, help in office, take 12-step calls, phone service, hotline etc.)	80.00%	Yes
Has anyone in your group ever called our AA Hotline for help or information at (916) 454-1100 ?	82.00%	Yes
Are our volunteers at the office doing a good job answering the CCFAA phones at (916) 454-1771 ?	98.00%	Yes
Is your group receiving its copy of our monthly newsletter, By the Way?	90.00%	Yes
Does your group feel that CCFAA is fulfilling its purpose, to aid the AA groups in the greater Sacramento area to carry the message of Alcoholics Anonymous?	100.00%	Yes
Would your group like to have more information on how to get involved with CCFAA?	26.00%	Yes

Available online at: <https://aasacramento.org/ccf-delegates-information/>